

What are the things that hinder effective communications?

SENDING IN TIMELY MANNER

Last minute communication

Telling listeners what they already know

CHECKING TONE WITH OTHERS

Condescending tone

Bad grammar!

Gossip

HAVING ANOTHER SET OF EYES

Insider language

WILL IT MAKE SENSE TO "OUTSIDERS"?

DEFINING INSIDER WORD

Assumptions

Poor planning

STRATEGIC COMMUNICATIONS

Not attempting to communicate

Not having a plan

RAPIDLY CORRECTING MISINFORMATION

Failure to correct misinformation

Arrogance

Assuming folks people already know what's going on